

DRIVER UNINSTALL

It is very important to remove all previous ZED R and GS R Drivers before installing a new updated Driver.

The 3.5.5 driver and above is now a universal driver for both desks, which now allows for both of the desks to be connected at the same time through a daisy chain configuration. This enables your desks to be seen as only one ASIO device, allowing access to all channels of both of the desks on your DAW.

You will also need to update your ZED R-16 or GS R-24 to the same version firmware, which can be downloaded from our Website.

<http://www.allen-heath.com/Downloads/>

Uninstalling V3.5.5 Onwards

Windows

Disconnect Desk from PC.

Go to Start/All Programs/Allen and Heath Ltd/Uninstall.

This removes all drivers ready to install V3.5.x and above.

MAC

Disconnect Desk from MAC.

Open Install Driver .dmg file then click Uninstall.

This removes all drivers ready to install V3.5.x and above.

It is not possible to use driver versions 3.5.5 or over if you leave earlier versions installed, this applies mainly to ZER-R 16 users and it is very important that they are removed before updating to the new driver as having both drivers installed will cause problems.

Uninstalling pre V3.5.5

Windows

Disconnect Desk from PC.

Go to Start/All Programs/Allen and Heath Ltd/Uninstall

This removes all drivers ready to install V3.5.x and above.

MAC

Disconnect Desk from MAC.

Download original version to match the installed version.

Open the Install Driver .dmg file then click Uninstall.

This removes all drivers ready to install V3.5.x and above.